



metisassociates

making a meaningful difference

information technology



Metis Associates, a national research and consulting firm headquartered in New York City, brings over 30 years of experience in evaluation, information technology, and grant development to its work with a wide range of organizations committed to making a meaningful difference in the lives of children, families, and communities.

**Our mission** is to support public and private organizations in achieving results for the children, adults, families, and communities they serve. We work closely with our clients, so that together we can strengthen their capacity to carry out their missions, make better decisions, and deliver more effective services.

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**METIS ASSOCIATES** provides strategic IT consulting and develops technology solutions to address information-management needs for a wide spectrum of organizations. Our staff delivers systems that fulfill clients' needs to better serve their constituents and meet today's requirements for evidence-based practice and outcome measurement.

The interdisciplinary teams at Metis believe that data should drive decision-making. All of our services are targeted to help our clients use data more effectively to make informed organizational and programmatic decisions that ultimately improve outcomes. Metis's staff combines extensive technology know-how with years of experience in the practical application of technology in education and human

services. We see our role as building the capacity of clients to make their own assessments and answer their own questions.

For larger government agencies, Metis provides data and information management, statistical analysis, and IT strategic planning. For smaller government jurisdictions or community-based nonprofits, our staff provides comprehensive systems development and technical support.

Those solutions include building or integrating client-tracking systems or information repositories, developing Web-based applications, and providing a range of technical services.

Metis strives to match clients' organizational needs with best programmatic and technical practices.

We welcome inquiries about how we can best serve you. Please write to us at [inquiries@metisassoc.com](mailto:inquiries@metisassoc.com).

# information technology services

## TECHNICAL STRENGTHS

### System Development and Implementation

Metis designs and develops new computer systems such as participant-tracking databases and case-management systems, helping clients to define their requirements and specifying optimal technical platforms. Our software developers deliver customized solutions, always working to ensure that software platforms are tailored to individual requirements. Most of Metis's engagements are long term, providing ongoing client support to ensure that IT investments achieve intended outcomes.

### Evaluation of Data-Driven Decision-Making Initiatives

Metis conducts systematic, thorough evaluations of complex system-development projects, keeping projects on schedule, on budget, and on purpose. One of Metis's strengths is its ability to determine the effectiveness of data-driven decision-making practices, once they are put into place. Metis staff members assess how well stakeholders engage with new systems and evaluate the extent to which this engagement with data translates into action and impact.

### Data Acquisition and Integration Services

Metis helps clients acquire and assemble data from relevant data sources. Ensuring that data are clean and complete, our staff organizes and stores data that are optimized for access via the Web. Metis designs and delivers data marts and analytical databases through customized data access portals and easy-to-use analysis tools.



Metis provides ongoing technical assistance to the Arkansas Department of Education in implementing its federally funded statewide longitudinal data system.

### Technical Assistance

Metis works closely with organizations to implement improvements in data capacity, use, and quality. We can help clients make better use of existing data systems through improved practice, or guide them toward use of new systems when called for. Metis also tailors capacity-building plans to meet specific client needs and works to ensure that effective data-driven practices are put into place.

## OUR PROGRAM AREAS

- K-12 EDUCATION
- HIGHER EDUCATION
- CHILDREN & FAMILY SERVICES
- WORKFORCE DEVELOPMENT
- FAMILY ECONOMIC SUPPORTS
- YOUTH DEVELOPMENT
- JUVENILE JUSTICE

“Metis helped us create a reporting system that really reflected the mission and new direction that our health care program was taking. The redesigned system allows for richer data that accurately describe the services we provide and types of clients we assist. The Metis team was fully dedicated to helping us take our vision and make it a reality.”

— **Akosua A. Boateng**, Deputy Director, NYC Managed Care Consumer Assistance Program, Community Service Society of New York

## SELECTED CLIENT PROJECTS

**Arkansas Department of Education (ADE):** Metis helped the ADE to secure three federal grants totaling \$17 million to develop a statewide longitudinal data system that follows each student from early childhood through postsecondary education. Metis continues to provide evaluation, management consulting, and technical assistance to improve data quality and ensure the system’s effectiveness as a tool for data-driven decision making.

**The New York City Managed Care Consumer Assistance Program**

**(NYC MCCAP):** This consortium of 24 nonprofit agencies chose Metis to build a new case-management system. NYC MCCAP provides its clients—mostly low-income New Yorkers—with counseling on a variety of health insurance issues. Metis built a user-friendly, flexible Web-supported case-management system that is highly responsive to the need for contract-oversight requirements for collecting, storing, and reporting information.

**Annie E. Casey Foundation Juvenile Detention Alternatives Initiative**

**(JDAI):** Metis has provided technical assistance since the 1992 inception of JDAI, one of the nation’s most effective, influential, and widespread reform projects in juvenile justice. Metis helps sites to collect and use data to assess the state of detention and evaluate outcomes. Metis assists sites with computer infrastructure, data-quality assurance, and interpretation of data.

**New York City Department of Education:**

Metis is developing a comprehensive web-based system that will enable the Office of Adult and Continuing Education to improve its services to adult-education and GED students. The system tracks students who take GED preparation classes and sign up for the test, with a focus on enabling useful, insightful reporting that connects test preparation services to results.



“While the Department has contracted with Metis for several significant projects, the willingness of Metis to modify and adjust its services to meet our unforeseen needs has created a collaborative environment where Metis is seen more as a partner in the effort than a contractor. I look forward to a long and continuing relationship with a company that has the experience, expertise, and commitment to excellence to make any future endeavors both pleasurable and successful.”

— **James Boardman**, Assistant Commissioner for Research and Technology, Arkansas Department of Education